

Please fill out the form below so that we can arrange for the bills to be sent to the address of a named individual (friend, relative or carer) to support you in understanding and paying your bills.

Letter of Authority

Customer Details		
Title:	First Name:	Surname:
Account reference number:		
Customer's address:		
Home Phone Number:	Mobile Number:	
Email address:		
Authorised Person Details		
Title:	First Name:	Surname:
Authorised person's address:		
Home Phone Number:	Mobile Number:	
Email address:		
Authorised person password:		

Dear East London Energy,

I authorise the above named person to deal with East London Energy on my behalf. Particularly, my authorisation includes (but is not limited to) that person handling my bills, other documents, payments and complaint handling.

Moreover, I give my permission to the above named person to provide information in order to update my account. Particularly, this includes (but is not limited to) providing new contact information/address and arranging appointments to visit my home.

This named person will be act on my behalf until I cancel this authorisation by a written confirmation.

Date:

Signed: