



Please fill in the whole form including official use box using a ball point pen and send it to:

East London Energy  
1 Waterden Road

bank/building society.

Signature(s)
Date

Direct Debit Instructions for some types of account

DD11

to be signed and retained by the payer.

## The Direct Debit Guarantee



...s that accept instructions to pay Direct Debits

...f your Direct Debit East London Energy will notify you 10 working days before the first payment is made, unless otherwise agreed. If you request East London Energy to collect a payment, it will be collected no later than 10 working days after you request it.

...st London Energy or your bank or building society, you are not liable to pay it back when East London Energy asks you to, unless you have been notified by your bank or building society. Written confirmation may be